

Dear Bidders,

Guj Info Petro Limited (GIPL) is a leading Total Solution Provider of IT/ITeS services to Government of Gujarat and its Corporations/ Boards. We are ISO 9001:2015 certified origination and a subsidiary of Gujarat State Petroleum Corporation Ltd (A Govt. of Gujarat Undertaking). GIPL has been providing various IT related Services, IT Project Consul tancy as a Total Solutions Provider / Nodal Agency to Government of Gujarat and its Corporation / Boards, Educational Institutions etc. since more than 18 years.

GIPL is looking for selecting a vendor for “The supply, Installation, Commissioning and Establishment of Internet bandwidth (IBW) in all manners at GIPL’s Data Centre at Infocity, Gandhinagar.

In this regards, we request you to provide quotation for “The supply, Installation, Commissioning and Establishment of Internet bandwidth (IBW) in all manners at GIPL’s Data Centre at Infocity, Gandhinagar as per below mentioned format on or before 21/07/2020 by 5:00 PM in sealed cover with duly mentioning there on **“Quotation for Supply of IBW for GIPL’s Data Centre at Infocity, Gandhinagar.”**

Address:

Guj Info Petro Limited
Block 15, 2nd Floor,
Udhyog Bhavan,
Sector 11, Gandhinagar
Gujarat 382011

Thank you and we look forward to receiving your quotation.

Guj Info Petro Limited Team.

COMMERCIALS:
PART A :- REGULAR BANDWIDTH FOR TWO YEARS

Sr. no	Description	Qty. (A)	HSN Code	Unit Rate in Rs. Per mbps/Per Month (B)	Amount in Rs. (C) = (A) x (B) x 24 Months	Taxes in % (D)	Taxes in Rs. E= CxD/100	Total Amount in Rs. F=(C) +(E)
1.	Internet Band width	75 Mbps						
2.	One Time Installation Charges (optional)	01 nos.						
Total Amount (Inclusive of Taxes)								

PART B:- BANDWIDTH ON DEMAND (AS AND WHEN REQUIRED)

Sr. no	Description	Qty. (A)	HSN Code	Unit Rate in Rs. Per mbps/Per Month (B)	Amount in Rs. (C) = (A) x (B)	Taxes in % (D)	Taxes in Rs. E= CxD/100	Total Amount in Rs. F=(C) +(E)
1.	Internet Band width up to 600 Mbps (requirement of IBW for 3-4 days only) on several occasion	600 Mbps						
Total Amount (Inclusive of Taxes)								

A. Terms & Conditions

- Bidder needs to quote composite rate i.e. CGST + SGST + CESS or CGST + IGST + CESS as the case may be. Any changes in Govt. Taxes/ Duties would be applicable as on actual at the time of invoice processing.

2. Regular Internet Bandwidth shall be commissioned within 2 months from the date of LOI, if unavailability of the own connectivity, otherwise IBW shall be commissioned within 1 months only from the date of LOI and contract period will be for two years' service period renewable each year based on review.
3. Also, if services are not found satisfactory, GIPL reserves the right to cancel the contract with one-month notice.
4. L1 will be decided on Total amount - Z as per below method of proportionate. Above quoted rates are valid for 180 days from the date of Work order.

PART	Rate Per Month per MBPS excluding taxes (X)	weightage (Y)	Amount (in Rs.) Z= X*Y
A - Regular bandwidth		0.70	
B- Bandwidth on Demand		0.30	
Total Amount to be considered for L1 determination			

5. Payment will be made on pro-rata basis as per the actual consumption.
6. For PART-B- Bandwidth on Demand, Internet Bandwidth approximate 600 Mbps requires for 3-4 days only on several occasions during the year. It will be informed well in advance and bidder needs to commissioning of Bandwidth on demand on immediate basis i.e. within 24 hours from the time of confirmation.
7. Necessary statutory deductions, in accordance with rules as applicable, may be deducted at source by GIPL from the above quoted amount.
8. The quoted rate is inclusive of all lodging, boarding, travelling charges as may be required during the tenure of execution of the work.
9. GIPL reserves the right to cancel this requirement without assigning any reason.
10. The final decision however on selection of the Vendor will be at discretion of the competent authority of GIPL.

11. Invoice copy should clearly mention the details of the consumption of data along with downtime report if applicable & duly signed by the User for every month.

B. Eligibility Criteria

Sr. No	Eligibility Criteria	Supporting documents (Notary certified true copy / self-attested)
I	The Bidder should have valid PAN and GST Registration.	Copy of PAN and GST Registration should be submitted with the bid.
II	The bidder should have no record of being black-listed by any Government/ Public Sector/ Multinational/ National companies.	Self-declaration Certificate as per Annexure-A enclosed herewith
III	The bidder should be the Tier 1 national ISP and should have a valid Category “A” ISP license from Govt. of India	Copy of valid license should be submitted with the bid
IV	The bidder must have executed Five work orders of supply, Installation, Commissioning and Establishment of Internet Bandwidth of minimum 50 Mbps.	Copy of work orders should be submitted with bid

1. Evaluation will be based on Bidder’s eligibility and the most competitive and the lowest rate quoted by the participating and eligible bidders.
2. Any clarifications desired by any Vendor in connection with any part of this proposal may be sought as per contact details below, however no bid will be acceptable by e-mail.

<u>Name of Contact Person</u>	<u>Contact email ID</u>
Manoj Patel	mpatel@gipl.net

C. Payment Terms & Schedule of Payments

- ✓ Bandwidth charges (IBW) will be paid monthly in arrears from the date of the commissioning of IBW after deducting penalty if applied.
- ✓ Prices are on firmed basis & no other changes whatsoever are applicable other than taxes. The tax will be charged extra on actual as applicable.

D. Performance Parameters

The services shall be provided 24 hours & 7 days in a week

1. Uptime

Minimum network uptime has to be 99.95% for IBW including the last mile connectivity of both ends. The up time will be calculated on monthly basis.

2. Latency

The Latency will be measured at least two times on random basis in a quarter by the GIPL.

3. Throughput

Minimum throughput has to be 95% of prescribed speed of IBW. The throughput will be measured at least four times on a random basis in a quarter by the GIPL.

E. Performance Measurement

Performance measurement will be started from the date of commissioning.

1. Uptime

Minimum network uptime has to be 99.95% which is up to the last mile. The up time will be calculated on monthly basis.

2. Latency

Maximum Latency has to be less than 70 ms for local peering traffic. The Latency will be measured at least two times on random basis in a quarter by the GIPL.

3. Throughput

Minimum throughput has to be 95% of prescribed speed of IBW. The throughput will be measured at least four times on a random basis in a quarter by the GIPL.

F. Performance Penalties

1.1 Uptime Penalty

In case uptime falls below guaranteed level, GIPL will impose the penalty as given below. Further, if uptime at any locations during any month is less than 85%, GIPL will not make any payment for that particular month.

Uptime Quarterly Basis per Location	Penalty in % of Quarterly Amount
>= 99.95	0%

>. 98.5 to < 99.95	5%
>= 95 to <98.5	10%
>= 90 to <95	25%
>= 85 to <90	40%
<85	100%

1.2 Latency Penalty

In case Latency falls above the guaranteed level, GIPL will impose the penalty Rs 5,000 (Rupees Five Thousand Only), subject to maximum 10% of quarterly amount.

1.3 Throughput Penalty

In case throughput falls below the guaranteed level, GIPL will impose the penalty Rs. 5,000 (Rupees Five Thousand), subject to maximum 10% of quarterly amount.

G. Performance Penalties Exclusions

1.1 Scheduled and Preventive Maintenance

1.1.1 Scheduled and Preventive Maintenance should be planned only on Non-Business hours or Holidays. Scheduled and Preventive Maintenance any time during Service Hours will be considered unavailability of services.

1.1.2 Scheduled and Preventive Maintenance shall not be exceeding 9 hours in a quarter subject to maximum of 4 hours at a stretch.

1.1.3 For Scheduled and Preventive Maintenance shall be done with written prior intimation to GIPL at least 1 working day in advance and after receiving the confirmation from GIPL.

1.2 Circumstance or Instances of Force Majeure.

H. Process for Failure Link

Maintenance support service (24 hours and 7 days a week) for Bandwidth and equipment

1.1 A trouble ticket will be generated after logging a call with NOC and Your Organization appointed project manager will do follow up to make it restore at the earliest. The call logging shall also be automated through NOC/POP.

1.2 In case of major breakdown in network and services which requires immediate attention; Your Organization will inform to GIPL immediately, about the problem, the Plan of Action and the expected time for service resumption. Your Organization shall update GIPL every 30 minutes till the problem is resolved and service is restored. However, the Your Organization is required to provide the Root-Cause Analysis Report within 24 hours of services resumption.

1.3 Your Organization will provide Monthly report with respect to downtime to GIPL.

I. Force Majeure

Your Organization shall not be liable for termination for default, if and to the extent that its delay in performance or other failure to perform its obligations under the contract is the result of an event of Force Majeure. For purposes of this Clause, "Force Majeure" means an event beyond the control of the Your Organization, and not involving the Your Organization's fault or negligence and not foreseeable. Such events may include, but are not limited to, Acts of God or of public, enemy, acts of Government of India in their sovereign capacity, acts of war, either in fires, floods, strikes, lock-outs and freight embargoes. If a Force Majeure situation arises, the Your Organization shall promptly notify GIPL in writing of such conditions and the cause thereof within twenty calendar days. Unless otherwise directed by GIPL in writing, Your Organization shall continue to perform its obligations under the Contract as far as it is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

- J.** Evaluation of quotation shall be based on the Total Cost to the Company. The quotation that complies with all of the requirements and offers the lowest price shall be selected. Any offer that does not meet the requirements shall be rejected.
- K.** Any Work Order/engagement that will be issued as a result of this Inquiry shall be subject to the Terms and Conditions mentioned herein.
- L.** Governing Laws & Jurisdiction: The resulting engagement shall be made under, and shall be governed by and construed in accordance with the laws of India and will be subject to exclusive jurisdiction of courts in Gandhinagar, Gujarat, India.
- M.** Limitation of Liability: GIPL's total liability to the Vendor over the period of the resulting engagement arising out of or in connection with the engagement whether such liability arises from any claim based upon contract, warranty, tort or otherwise, shall in no case exceed 100% of the actual amount to the paid by Guj Info Petro Limited to the Vendor under the resulting engagement. In no event shall GIPL be liable for any incidental damages, consequential damages, special damages, indirect damages, loss of profits, loss of revenues, or loss of use, these limitations and exclusions will apply regardless of whether liability arises from breach of contract, warranty, tort (including but not limited to negligence), by operation of law, or otherwise.

Annexure -A

FORMAT FOR SELF DECLARATION – NO BLACKLISTING CERTIFICATE

No:

Date: <DD/MM/YYYY>

To

Chief Executive Officer

Guj Info Petro Limited

Block No: 15, 2nd Floor, Udyog Bhavan,

Sector -11, Gandhinagar – 382 011, Gujarat.

Ref:“supply, Installation, Commissioning and Establishment of Internet bandwidth (IBW) in all manners at GIPL’s Data Centre at Infocity, Gandhinagar

Dear Sir,

In response to the referenced “**supply, Installation, Commissioning and Establishment of Internet bandwidth (IBW) in all manners at GIPL’s Data Centre at Infocity, Gandhinagar**, as an owner/partner/director of _____, of _____, I/ We hereby declare that presently our company/firm _____ is having unblemished record and is not declared ineligible for corrupt and fraudulent practices either indefinitely or for a particular period of time by any State/Central Government/PSU.

We further declare that presently our company / firm _____ is not blacklisted / banned / declared ineligible / declared having dissatisfactory performance / put on holiday list / disqualified for reasons of corrupt and fraudulent practices by any State/Central Government/ PSU on the date of Bid submission.

We further declare that presently our company / firm _____ is not blacklisted by any State/Central Government/ PSU for any IT/ITeS Goods and/or Services as on the date of Bid submission.

Yours Sincerely,

Name of the Bidder:

Authorized Signatory:

Seal of the Organization:

Date:

Place: