

Dear bidder,

GIPL is a leading Total Solution Provider for IT/ITeS services to Government of Gujarat and its Corporations/ Boards. We are ISO 9001:2015 certified organisation and a subsidiary of Gujarat State Petroleum Corporation Ltd. (A Govt. of Gujarat Undertaking). Guj Info Petro Limited (GIPL) has been providing various IT related Services, IT Project Consultancy as a Total Solutions Provider / Nodal Agency to Government of Gujarat and its Corporation / Boards, Educational Institutions etc. since more than 20 years. GIPL also offers robust IT infrastructure for hosting of mission critical applications at its data centre located at Infocity, Gandhinagar.

GIPL is looking forward to select Service provider for “Comprehensive AMC of 02 nos. of 40 KVA UPS which is installed at GIPL Data Centre at infocity, Gandhinagar, for one year as per the details of Model mentioned below.

In this regards, we request you to submit quotation for said CAMC services in the following Commercial format for “Comprehensive AMC of 02 nos. of 40 KVA UPS, which is installed at GIPL Data Centre at infocity, Gandhinagar, on or **before 30/07/2025, 3:30 PM in password protected PDF format** to GIPL. We will inform you to submit / share password before 30 minutes of Bid opening.

General information for bidders

Company Name	Guj Info Petro Limited
Address	2 nd Floor, Block-15, Sector- 11, Udhogbhavan, Gandhinagar Kind attention :- Senior Manager (Projects)
Website	www.gipl.in ; www.gipl.net
Main Services	IT/ITeS including Data Centre solutions

A. Commercials:

Sr. no.	Particulars (A)	Qty.	Unit Rate (Per Year)	TOTAL Amt. Without taxes (D)= BxC	GST Rate % (E)	Tax AMT (F)=DxE/ 100	TOTAL Amt. With Taxes (G)=D+F
<u>A.</u>	Onsite Comprehensive AMC of the Following APC UPS.	(B)	(C)	(D)= BxC	(E)	(F)=DxE/ 100	(G)=D+F
1.	MODEL: SUVTP 40 KHS SR No: QS1724150555 CAPACITY: 40 KVA MAKE : APC	01 nos.					
2.	MODEL: SUVTP 40 KHS SR No: QS1738150684 CAPACITY :40KVA Make : APC	01 nos.					
	Total Amount (Inclusive of Taxes)						

B. Eligibility Criteria

1. The Vendor must have valid PAN and GST registration.
2. The Vendor should have no record of being black-listed by any Government/ Public Sector/ Multinational/ National companies. (Self-declaration Certificate as per **Annexure-A** enclosed herewith)
3. Evaluation will be based on Bidder's eligibility, the most competitive, and the lowest rate quoted by the participating and eligible bidders.
4. Any clarifications desired by any Vendor in connection with any part of this proposal may be sought as per contact details below.
5. Bidder should have Sales / service office in Gujarat (Preferably in Ahmedabad / Gandhinagar) operational for more than 03 years as on inquiry floating date.
6. Copies of any of the:- Property Tax Bill / Electricity Bills / Telephone Bill / Valid Lease Agreement should be submitted with the bid confirming the time period of more than 3 years as on inquiry floating date.

<u>Name of Contact Person</u>	<u>Contact email ID</u>
Manoj Patel	mpatel@gipl.net

Scope of work

1. The bidder shall provide necessary onsite support during the maintenance contract Period, Bidder shall provide 24x7 remote support on call basis and arrange for on-site visit by UPS engineer for issues that cannot be resolved remotely.
2. The bidder shall be required to carry out preventive and corrective maintenance by quarterly visit at site location. During the service period, Engineer will check up the health condition of the UPS, Batteries.
3. CAMC includes replacement of Unit (parts/components/modules) etc., In case if breakdown / maintenance work is required to carry out during non-working days / hours, the bidder shall attend the task(s) & if required, UPS Complaint/ problem is not resolved within the permissible resolution time a Bidder has to provide the standby solutions of same UPS at no additional cost as a STOP/GAP arrangement to GIPL.
4. GIPL may terminate the contract on advance notice of 30 days without providing any clarification thereto.
5. The response time for attention will be 2 to 4 hours, and in case of emergency, on immediate basis.
6. Preventive maintenance: Quarterly once for moving parts and for major serviceable parts.
7. Bidder has to submit an "APC UPS Authorized Service Provider Certificate.
8. AMC PERIOD: 12.08.2025 to 11.08.2026 - 1 YEAR

Terms & Conditions

1. Bidder needs to quote composite rate i.e. CGST + SGST + CESS or IGST + Cess as the case may be. Any changes in Govt. Taxes / Duties would be applicable as on actual at the time of invoice processing.
2. Necessary statutory deductions, in accordance with rules as applicable, may be deducted at source by GIPL from the above quoted amount.
3. The quoted rate is inclusive of all lodging, boarding, travelling charges as may be required during the tenure of execution of the project.
4. Bidders has to submit an “APC UPS Authorized Service Provider Certificate from OEM (APC) along with your Proposal.
5. GIPL reserves the right to cancel this requirement without assigning any reason.
6. The final decision however on selection of the Service provider will be at discretion of the competent authority of GIPL.
7. The implementation of this service should not require any IT hardware up gradation or new procurement leading to any additional expense for GIPL.
8. **Payment Terms:** - AMC payment shall be release at half yearly advance up to the contract period on submission of the invoice along with service reports duly signed by respective persons of GIPL.
9. Evaluation of quotation shall be based on the Total Cost to the Company. The quotation that complies with all of the requirements and offers the lowest price shall be selected. Any offer that does not meet the requirements shall be rejected.
10. Any Work Order/engagement that will be issued as a result of this Inquiry shall be subject to the Terms and Conditions mentioned herein. AMC work order may be renewed for another one or two years based on satisfactory performance at the same rate, terms & conditions, after mutual consent of vendor subject to requirement of GIPL.
11. **Governing Laws & Jurisdiction:** The resulting engagement shall be made under, and shall be governed by and construed in accordance with the laws of India and will be subject to exclusive jurisdiction of courts in Gandhinagar, Gujarat, India.
12. **Limitation of Liability:** The successful bidder agrees that it will indemnify GIPL and keep so indemnified against any and all claims, damages, demands or proceedings brought or made or alleged (or threatened to be brought or made or alleged) in any jurisdiction against GIPL or any losses, liabilities, costs, charges or expenses suffered or incurred by GIPL on account of negligence or default on the part of the successful bidder.

Thank you and we look forward to receiving your quotation.

Annexure -A

FORMAT FOR SELF DECLARATION – NO BLACKLISTING CERTIFICATE

No:

Date: <DD/MM/YYYY>

To

Chief Executive Officer

Guj Info Petro Limited

Block No: 15, 2nd Floor, Udyog Bhavan,
Sector -11, Gandhinagar – 382 011, Gujarat.

**Ref: “Comprehensive AMC of 02 nos. of 40 KVA UPS which is installed at GIPL
Data Centre at infocity, Gandhinagar**

Dear Sir,

In response to the referenced “**Comprehensive AMC of 02 nos. of 40 KVA UPS which is installed at GIPL Data Centre at infocity, Gandhinagar**”. as an owner/partner/director of _____, of _____, I/ We hereby declare that presently our company/firm _____ is having unblemished record and is not declared ineligible for corrupt and fraudulent practices either indefinitely or for a particular period of time by any State/Central Government/PSU.

We further declare that presently our company / firm _____ is not blacklisted / banned / declared ineligible / declared having dissatisfactory performance / put on holiday list / disqualified for reasons of corrupt and fraudulent practices by any State/Central Government/ PSU on the date of Bid submission.

We further declare that presently our company / firm _____ is not blacklisted by any State/Central Government/ PSU for any IT/ITeS Goods and/or Services as on the date of Bid submission.

Yours Sincerely,
Name of the Bidder:
Authorized Signatory:
Seal of the Organization:
Date:
Place: